## **Terms and Conditions**

These terms and conditions apply to use of this website. In using this website, you agree to be bound by these terms and conditions. If you do not accept these terms and conditions, you must refrain from using this website.

We reserve the right to amend these terms and conditions from time to time. Amendments will be effective immediately upon notification in this website. Your continued use of the website following such notification will represent an agreement by you to be bound by the terms and conditions as amended.

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## Links to other websites

Links from this website to other sites beyond the control of Miles Construction NZ Ltd are provided for the convenience of the user. Such links do not represent any official endorsement or approval of any such website, product, organisation, or service. We are not responsible for the content or privacy practices of any such website.

## **Disclaimer of liability**

Every effort has been made to ensure the accuracy of all details within this website; however, no warranty can be given by the company or its agents regarding the accuracy, adequacy or completeness of any information presented in the website. Intending purchasers should make their own inspections and enquiries. Photographs or artists impressions are for presentation purposes only and are indicative only.

To the extent permitted by law, any condition or warranty which would otherwise be implied into these terms and conditions is hereby excluded. Milkes Construction NZ Ltd accepts no responsibility for any loss, damage, cost or expense (whether direct or indirect) suffered or incurred by you as a result of or in connection with your use of this website or any linked website or your reliance on any information contained or accessed through this website. This disclaimer does not attempt or purport to exclude liability arising under statute or law if, and to the extent, such liability cannot be lawfully excluded.

All information on the site is subject to change without notice.

## Intellectual property policy

Miles Construction NZ Ltd invests significant time, effort and money every year designing outstanding New Zealand homes. We regularly receive design awards from the housing industry for these homes. Accordingly, we take our intellectual property rights very seriously. But it is not only our investment that we are trying to protect. It is also the investment that our paying customers make when they choose to design and build with Miles Construction. We believe that design is important – it is valuable and it deserves to be protected. We will always protect our rights and that of our paying customers in ensuring that others don't improperly use property that is not theirs.

As a matter of law, all plans, designs, illustrations, photos, images or other similar material produced by Miles Construction NZ Ltd, whether in printed form or represented in actual homes, are owned by

Miles Construction NZ Ltd. The most common way we authorise people to use our intellectual property is through signing a contract with Miles Construction. In the event that we detect or are informed of any breach of Miles Construction NZ Ltd's intellectual property rights, we will pursue legal avenues to protect Miles Construction NZ Ltd and its customers. We have enforced these rights on a number of occasions and the remedy awarded can be for damages to be paid and these sums can be substantial.

If you would like further information on our policy, please contact Miles Construction and a representative will contact you. Should you believe Miles Construction NZ Ltd's rights have been infringed, we also encourage you to advise us.

## Home and Land Conditions

- All images and illustrations are to be used as a guide only and may represent nonstandard or upgrade options that are not included in the package price.
- With land not supplied by Miles Construction, land developer terms and conditions apply.
- House and Land packages are only available for the specific lot and house advertised.
- The determined house siting on the lot is at the discretion of Miles Construction only.
- Packages may change as a result of variations to the inclusions or specifications required by the purchaser.
- House and land packages are only made available to customers who confirm a valid Sales and Purchase Agreement with Miles Construction.
- Final costs, dimensions and inclusions may vary from the information provided and may be varied by Miles Construction without notice.
- Miles Construction reserves the right to withdraw any Home and Land Packages at any time without notice.
- Miles Construction reserves the right to withdraw any Home and Land Package if the land or home become unavailable or sold.

# **Privacy Policy**

By accessing the website <u>milesconstruction.co.nz</u> (**Website**) you agree to the terms of this Privacy Policy. We may occasionally make changes to this Privacy Policy, or alter Website functionality. Any updated Privacy Policy will be on our Website.

## Who We Are

The Miles Construction Group is a group of companies around New Zealand that work together to provide homes in various parts of the country. Miles Construction NZ Limited is the national company that maintains the Website and collects your information. All members of the Miles Construction team are expected to comply with this Privacy Policy when they have access to your Personal Information.

We or Us in this Privacy Policy can refer to any member of Miles Construction NZ Ltd..

## What We Collect

We collect information (Personal Information) about:

- Your name
- Your email address (and/or other contact details)
- Your region
- Your computer and internet access
- What types of plans or properties you are interested in (Preferences)

## Why We Want Your Information

We will use your Personal Information to contact you. This may because we want to:

- send you email newsletters
- send you details of properties that match your Preferences
- have a sales person in your region get in touch to follow up
- ask you about your experience or send you surveys

We may also use information we collect about your computer and internet access to improve our Website.

We will also comply with all legal and regulatory requirements that require use or disclosure of your Personal Information.

## If You Do Not Give Us Your Information

If you do not give us your contact details, we will not be able to:

- send you email newsletters
- send you details of properties that match your Preferences
- have a sales person in your region get in touch to follow up
- ask you about your experience through surveys

If you do not tell us about your Preferences, you may receive a wider range of material from us.

## **How We Collect Information**

Most of the Personal Information we collect by asking you.

Some information about your computer and internet access, and your Preferences, may be collected by us through click tracking in relation to your use of our Website, including the tracking of the content you access, and/or log files or cookies.

## Website Tracking Systems

When you visit our Website, we track your access information, and ask you to install "cookies". These are small text files placed on your computer to remember your website settings (such as which language you select).

Your web browser settings allow you to remove or disallow these cookies.

Information about access to our website may be sent to Google Analytics, and processed by Google to allow us to track use of our Website. You can learn more about Google Analytics at <u>http://tools.google.com/dlpage/gaoptout</u>.

## What We Do With Your Information

The Personal Information we collect is stored on our servers. Some of this information will be shared with other members of the Miles Construction Group, including by use of a third party customer relationship management (CRM) tool. We may also use third party tools such as MailChimp to contact you.

We will take reasonable steps to ensure that third parties keep your information secure.

We will take reasonable technical and organisational precautions to prevent the loss, misuse or unauthorised alteration of your Personal Information. However, due to the nature of email and the internet, we cannot guarantee the privacy or confidentiality of your Personal Information. We may store your information in cloud or other types of networked or electronic storage.

Your Personal Information may be collected, stored and processed on servers located outside of New Zealand. As electronic or networked storage can be accessed from various countries via an internet

connection it is not always practicable to know in which country your information may be accessed or held.

We will keep your Personal Information as long as we are using it, or as required by applicable laws.

## **Your Rights**

You have the right to ask for a copy of any Personal Information we hold about you, and to ask for it to be corrected if you think it is wrong.

You can find out more about your rights, and how to make a complaint, at <u>www.privacy.org.nz</u>.

## Unsubscribe

You can opt out or unsubscribe from our email list by using the "Unsubscribe" option.

If you want us to stop contacting you, just let us know.

## **Contact Us**

If you have a question, just ask.

Bex.Bryan@milesconstruction.co.nz info@milesconstruction.co.nz

## **Users Outside New Zealand**

The information we collect may be processed in and transferred between your location and New Zealand. New Zealand may not have equivalent data protection laws to those in force in your location.

If you are based in Europe, you can find out more about your data privacy rights from your national Data Protection Agency, or the European Data Protection Board. The GDPR establishes a uniform data protection law across the European Economic Area (EEA) and aims to protect the privacy and use of EEA residents' personal data in an increasingly digital world.

info@milesconstruction.co.nz

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